

Professional Practice Resources, Inc.

Professional Practice Resources, Inc. (PPR) has been providing quality medical billing and consulting services since our founding in 1988. Our goal is simply to provide the highest return on your claims without sacrificing service or patient support. PPR's-experienced staff and proprietary state-of-the-art billing system will maximize your revenue and let you and your personnel focus on practicing medicine.

PPR offers a full range of on-site and off-site services tailored to our clients' specific needs:

- Practice Management
- Full Service Medical Billing
- Backend Billing Support
- EMR Connectivity and Billing Support
- Productivity Consulting
- Delinquent Claims Review
- Physician Credentialing
- Patient Scheduling

We believe our growth over the past 20 years is a reflection of our commitment to the clients we serve and the subsequent referrals to their peers.

Executive Team

Kathy Cramer

President

In 1988 Kathy Cramer combined her experience as a manager and a financial administrator for a large, multi-discipline clinic to found Professional Practice Resources, Inc. (PPR). Kathy is responsible for overseeing the day-to-day operations of PPR's staff and client services teams. As PPR's President, Kathy Cramer provides the vision for the company's development of integrated billing solutions that add value to the health care organizations they serve.

Kathleen DiCenzo, CPC

Vice President

Kathleen DiCenzo is a certified professional coder (CPC), chairs the Detroit chapter of the Michigan Medical Billers Association and brings the PPR team over a decade of health care experience from both the business management and billing industries. Kathleen DiCenzo is also responsible for maintaining relationships with key contacts from the insurance industry.

Senior Analysts

PPR's Senior Analysts have over 30 years experience in the billing field. They assist with all facets of the billing process and have a close, one-on-one relationship with all our clients.

The balance of our staff is trained in all facets of medical billing to ensure that claims, payments and adjustments are produced accurately and followed up in a timely manner.

Professional Organizations

Professional Practice Resources, Inc. leverages its relationships with strategic business partners and professional organizations to enhance its industry knowledge and provide clients with the most accurate and comprehensive view of the health care industry's latest practices and procedures.

Healthcare Financial Management Association / Member

American Academy of Professional Coders (AAPC) / Member

Michigan Patient Accounting Association / Board Member / Task Force Chair

Michigan Medical Group Manager Association / Member

WPS (Medicare) Provider Communication (PCOM) Advisory Group / Charter Member

Michigan Medical Billers Association / Chair, Tri County Chapter

Oakland Physician Network Services "Preferred Vendor" Program / Member

Healthcare Billing and Management Association / Member

Activity Report Information

Reporting is done routinely on a weekly and monthly basis. This reporting structure ensures that our clients are always up to date on the financial status of their practice.

Each week clients will receive:

Activity Report A report detailing all charges, payments and adjustments posted to the PPR practice management system.

Management reporting is done routinely on a monthly basis. Each month clients will receive:

Practice Summary A one page report detailing the financial status of the practice.

Financial Report A report that lists the number of procedures and how their dollar value is billed to each financial class and department. This report gives month-to-date and year-to-date values, for each physician as well as the entire practice.

Procedure Report A report that lists how many of each procedure code has been billed and their dollar value. This report gives expected amounts when fee screens are published.

Aging Report A report that lists, alphabetically, all line items that remain unpaid, by patient.

Delinquent Patient Report A report that lists all accounts which have patient balances that are over 120 days old. Each account contains the patient name, address and phone number.

Aging by Doctor & Insurance Category A report that lists all account receivable items for each physician showing total amount owed by patients and by insurance carriers.

Additional Reports

Appointment Report A report that lists patient name, address, phone, balance and reason for visit.

Insurance Activity A report that lists all account receivable items by the insurance company responsible. All totals include patient amounts owed by insurance company.

Alphabetical Listing A report that lists patient name, guarantor, address and phone.*

Referring Doctor A report that lists the name, address, phone, license, UPIN, NPI and Medicaid numbers for referring physicians on file.

Custom Reports

Mailing Labels A custom report that is used to generate mailing labels. The labels can be used for such things as patient birthdays, holiday greetings, new staff member announcements or changes to the services being offered or any updates on location. An additional fee may apply.

solutions that work

medical billing
practice management
emr connectivity
physician credentialing
consulting